RAYMOND
STORAGE CONCEPTS

KEEP YOUR OPERATION MOVING

Your Full-Service Material Handling Partner



MAXIMIZING UPTIME ACROSS YOUR OPERATIONS

In warehouse operations, downtime isn't just an inconvenience—it's a bottleneck that cascades through your entire facility. A single stalled forklift or jammed dock leveler can throw off shift schedules, delay shipments and cost you money.

That's why proactive equipment service is about more than fixing what's broken—it's about protecting your bottom line. Regular service helps you:

Prevent Costly Downtime

Catch small wear-and-tear issues before they turn into multi-thousand-dollar bottlenecks.

Protect Your Investment

Squeeze every bit of value out of your forklifts, batteries, dock doors and conveyors to extend their operational lifespan.

Maintain Peak Efficiency

Keep equipment running smoother and faster while lowering overall energy and maintenance costs.

Build a Safer Workplace

Ensure machinery operates strictly within safety standards to protect your team and maintain compliance.

At Raymond Storage Concepts (RSC), our end-to-end material handling services are designed to keep your equipment running at peak performance so your team can focus on what matters.

FLEXIBLE MAINTENANCE PLANS BUILT FOR YOUR FACILITY

Regular service prevents costly breakdowns and extends equipment life. Whether you have two loading docks, a massive forklift fleet or an automated facility, our maintenance programs take the guesswork out of facility management—transitioning from reactive break-fix cycles to a more strategic approach.

Because every operation is unique, we offer flexible plan options tailored to your equipment and budget. Depending on the plan tier and equipment selected, our programs can include:



Scheduled Maintenance Visits: Routine service and safety inspections scheduled around manufacturer-recommended intervals.



Parts & Wear-and-Tear Repairs: Coverage for essential components, replacement parts and repairs.



Maintenance History Documentation: Detailed tracking of your service records, asset health and repair history.



Consolidated Billing & Business Reviews: Streamlined invoicing and scheduled reviews to help you monitor performance, equipment health and maintenance spending.



Repair Discounts: Savings on standard labor rates and additional warranty coverage options.



Multi-Equipment Coverage Across Your Facility

We don't just service your Raymond lift trucks—we provide consistent, high-quality care across your entire operation:

- Forklifts, All Brands
- Batteries & Chargers
- Automation Systems
- Dock & Door Equipment



Multi-Brand Expertise & Local Support

We service all major brands—including Raymond, Toyota, Crown, Stryten, Hytrol, McGuire and more—delivering reliable results. With our local technicians and mobile service vans, you get fast support right when you need it.



Lifecycle Services for Automated Equipment

Whether you're maintaining an existing conveyor line or upgrading an automated system, our Lifecycle Services team has you covered. We provide maintenance, spare parts, retrofits and more to keep your facility running smoothly—no matter who built or installed your system.

24/7 EMERGENCY REPAIRS

When the unexpected happens, we're ready to respond. Our local service team arrives at your facility equipped with the tools and inventory needed to get your operations back up and running fast.



Rapid Response

Our local technicians are available around the clock for emergency situations to minimize downtime and keep your facility moving.



Expert Diagnostics

We quickly get to the root cause of the issue to provide complete, lasting resolutions rather than temporary band-aids.



Ready-to-Repair

Our service vans carry the parts you use most, allowing us to complete repairs on the initial visit and get you back to work.



ESSENTIAL PARTS ON HAND

You can get every part you need right when you need it. We stock thousands of parts locally and have access to millions more through our national network—whether it's for your forklifts, dock equipment, batteries or automation systems.

More Than Forklifts

Get parts for your Raymond fleet as well as all major forklift brands, loading dock equipment, industrial doors, batteries, chargers, automated systems and safety supplies.

Comprehensive Selection

Choose from original equipment manufacturer (OEM), re-manufactured and aftermarket options—including Raymond Parts, RayBuilt and DuraSource components backed by a one-year warranty.

Streamlined Management Programs

Ask about our parts consignment options and equipment parts cabinets for instant on-site access that minimizes downtime and simplifies billing.



OPERATOR & SAFETY TRAINING

Build a confident, competent workforce with our tailored, OSHA-compliant training programs.



Forklift Operator Training

Essential 1-day courses to hone safe operating habits and maintain compliance.



Train the Trainer

2-day programs to empower your internal team to lead ongoing operator training.



Technician Training

2 to 3-day programs to train your in-house service team on Raymond forklifts.



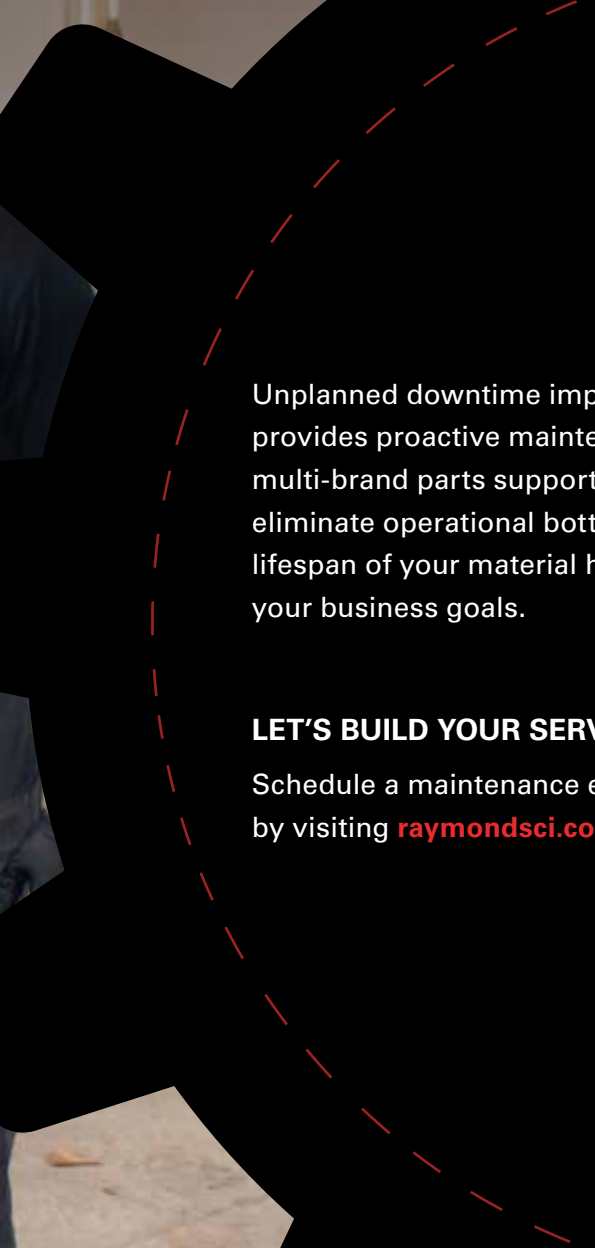
Specialized Programs

Mobile Elevated Work Platform (MEWP) training, fall protection and pedestrian safety courses designed to protect your people and your bottom line.

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PROTECT YOUR INVESTMENT & MAXIMIZE UPTIME



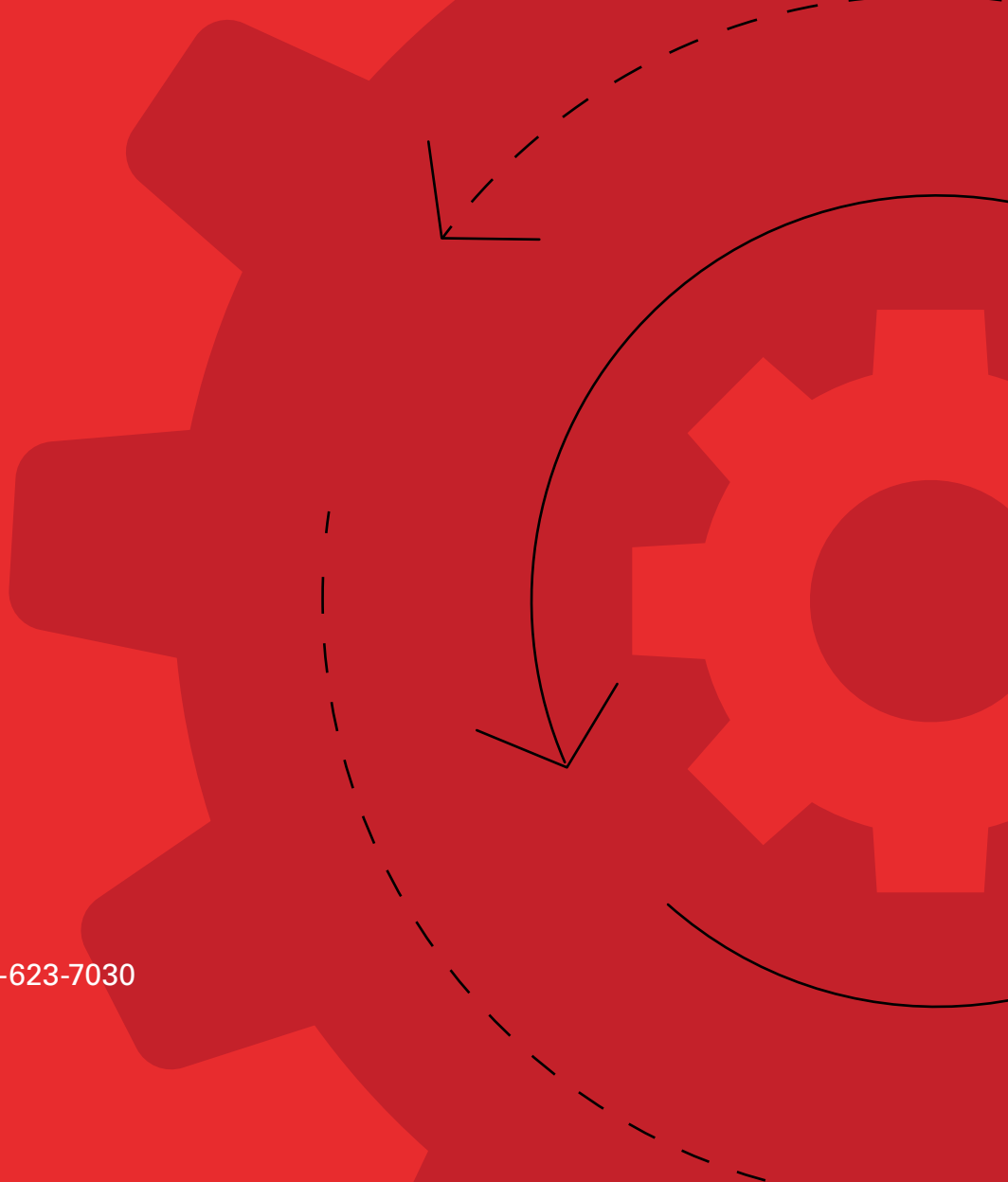


SERVICES

Unplanned downtime impacts your entire supply chain. That is why RSC provides proactive maintenance programs, rapid local repair response and multi-brand parts support designed around your schedule. We help you eliminate operational bottlenecks, control maintenance costs and extend the lifespan of your material handling equipment so you can focus on meeting your business goals.

LET'S BUILD YOUR SERVICE PLAN

Schedule a maintenance evaluation or speak with a local service expert today by visiting **raymondsci.com/service** or calling 866-623-7030.



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